

Guidance Notes for Vacating Tenants

In order to ensure that your 'check-out' process from the property you are occupying is conducted in an efficient manner, please read carefully the points/check list below.

It is in your interest to make sure that the property is vacated in a clean and tidy condition.

Failure to do so may result in charges being levied against you.

	Guidance List	Completed
•	The garden, if applicable, should be left in a neat, tidy and in a good	
	seasonal condition and lawns recently mowed. Also, where pets have	
	been allowed in the property, any animal excrement must be removed.	
•	All windows must be cleaned both internally and externally.	
•	Interior window frames and ledges must we wiped clean throughout	
	the property	
•	Ceilings and walls should be cobweb free	
•	All washable walls should be washed down and left dirt, dust and stain	
	free	
•	Skirting boards to be washed over and dust free.	
•	If you have made any holes in walls than please fill holes and paint.	
	Should you require a paint colour than please contact us and we can	
	request this from your landlord.	
•	Curtains & any nets to be washed, ironed and re-hung and kitchen	
	curtains cleaned and re-hung. Other heavy curtains to be professionally cleaned, if necessary and receipts provided to the	
	agents or inventory clerk.	
•	Carpets to be vacuumed. Carpets to be professionally cleaned if	
	required/stated in your tenancy agreement and receipts provided to the	
	agents or inventory clerk.	
•	The property to be professionally cleaned if stated in your tenancy	
	agreement and receipts provided to the agents or inventory clerk.	
•	Kitchen floor to be swept and washed.	
•	All wooden furniture to be dust free and polished if required.	
•	Cooker to be cleaned thoroughly with oven cleaner. Do not forget the	
	shelves in the oven, the glass door, grill pan and oven trays.	
•	Microwave, if applicable, to be cleaned on the inside and outside.	
•	Refrigerators, if applicable, should be defrosted, cleaned & wiped out.	
	The door must be left open and the appliance switched off.	
•	Bath, WC, shower screens, bidets, wash hand basins and kitchen	
	sinks must be cleaned and if necessary any lime-scale deposit	
	removed.	
•	Insides of cupboard and drawers must be cleaned, particularly in kitchens.	
•	Washing machine soap dispenser must be washed and the filter	
	cleaned, if applicable.	
•	All lampshades to be dust free. All bulbs replaced where necessary.	
•	All rubbish/food must be removed from the property/garden and placed	
	in the dustbin provided for collection.	
•	All keys must be returned at the time and date of the booked checkout	
	or the vacation date.	
•	All of your items should be completely removed from the	
	property.(Unless an agreement has been made between	
	Landlord/Agent)	
•	Cess pits to be emptied and receipt supplied to Landlord/Agent	